Shanghai Chiko Solar Technology Co.,Ltd

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CHIKO Quality Warranty



Name of Goods: CHIKO solar mounting system

Product Warranty: 10 years after the Delivery Date

1. **Quality Standards**

Production should be conducted in accordance with the local National Industrial Production Standards, and meet local calculation requirement.

2. Warranty Period

In order to make customers feel at ease using Chiko products, Chiko Solar provides all its mounting racks with 10-year quality warranty, during which the company shall be liable for defects in material and workmanship.

3. Warranty Conditions and Contents

(1) Chiko Solar guarantees that at the time of goods delivery, all components of the supplied products shall be new products, and free from quality defects in materials and product manufacturing. Chiko Solar shall repair or replace the defective product if the Product is reasonably proven to be defective from the delivery date till the end of warranty date, on the condition that the Product is subject to customer design requirements and installed in accordance with Chiko Solar's written installation instructions, which shall be followed by a quality check of the installation and construction by the construction side.

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(2) It is necessary for the user party to carry out regular inspections (for bolts loosening, etc) twice a year.

4. Disclaimers

Even within the warranty period, only paid repairs are provided in case of the following circumstances. And even within the range of paid repairs, Chiko Solar, at its sole discretion, has the right to refuse maintenance as the case may be, if the malfunction occurs again or other expanding derivative injury occurs.

(1) Contents which are not covered by this warranty.

(2) Wording changes of the warranty, or records refuting the facts.

(3) Installation of the Product is not performed in accordance with Chiko Solar's written installation instructions, or if the Product has been modified, repaired, or reworked in a manner not previously authorized by Chiko Solar IN WRITING. Chiko Solar shall not be liable for malfunction and damage arising out of the incorrect use under any circumstances.

(4) The actual installation location is inconsistent with the information provided to Chiko Solar, or malfunction and damage due to improper operation after the Product is handed over to the customer.

(5) Malfunction and damage of Chiko Solar mounting racks caused by the malfunction or damage of non-Chiko products.

(6) Malfunction and damage due to the joint use of solar power generation system and non-solar-power-generation systems, such as wind and fuel cell generating sets.

(7) Product Failure due to incorrect installation in the salt damage area, e.g., not specifying to

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use the Product in coastal zones when placing an order but actually install the Product in the coastal zones.

(8) Malfunction, damage and harm as a result of smoke contamination or being installed in hot spring area.

(9) Malfunction and damage resulting from natural disasters (lightning, hail, snow and ice, crustal activities, etc).

(10) Malfunction and damage caused by animals like birds.

(11) Malfunction and damage arising from external accidents (fire, explosion, riots, cast stone, war, etc).

(12) Malfunction and damage caused by changes in the installation site after product handover.

(13) Discoloration of the mounting racks, scratches, dirt and the like due to the growth of time.

(14) Malfunction and damage caused by using the Product in a power environment that exceeds the rated voltage range stipulated by the local Power Administration Law (a law that regulates on power generation, transmission, electricity buying).

(15) Other expanding damages due to the malfunction of Chiko products.

(16) Malfunction and damage as a result of intent or negligent accident by users or other third parties.

(17) Malfunction and damage caused by using non-Chiko mounting racks and solar systems.

(18) To apply warranty to Chiko Solar after the Warranty Period, or apply without a timely manner after the occurrence of problems that are under warranty.

(19) This Warranty shall be void when there is OEM production or under the circumstance that

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Chiko Solar is solely responsible for manufacturing products designed by customer.

(20) Other responsibilities that Chiko Solar shall not be liable for.

5. Jurisdiction Agreement

If there is a dispute on quality warranty, Shanghai District Court shall be the exclusive jurisdiction of the court in the trial of first instance.

6. **Other Matters**

(1) The warranty does not cover the construction process of installation. For the installation construction, please contact sales agent.

(2) The warranty excludes the power loss caused by machine failure, and the loss and restoration of the data recorded in the machine.

(3) Chiko Solar shall not be liable for the using fund, profit loss, manufacturing loss, revenue loss etc., which are caused by accidental injury or related to solar mounting racks.

For and on behalf of
Shanghai Chiko Solar Technology Co.,Ltd.
上海晟科太阳能科技有限公司
SHANGHAI CHIKO SOLAR TECHNOLOGY CO.,LTD
Grant
Authorised Signature(s)

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